CLEARCUT
BY WILLIAM SMITH

Frequently Asked Questions

What are the computer requirements for the software?

To get the best experience from the ClearCut software, you'll need a 62-bit computer system running Windows 10 or newer. This ensures smooth performance, stable operation, and full compatibility with the latest updates and features.

Will the software be updated regularly, and do i need to pay for updates?

Absolutely! Updates are released frequently, often weekly or even daily. All updates are included at no extra cost.

Does the program require an internet connection?

Yes, WS ClearCut software requires an internet connection to function properly. Poor internet may cause slow performance or freezing. Please install the software on your Drive D: for optimal performance.

How should I set my display for the best viewing experience?

We recommend setting your display scaling to 100% with a resolution of 1920 x 1080 for correct interface layout.

Can I adjust templates before cutting?

Yes! Templates can be modified, repositioned, and optimised using the automatic layout tool.

What plotters does the software support?

The software is compatible with Graphtec, Roland, Mimaki, GCC, Titan, and other USB-connected plotters. We advise you speak with us if you are unsure if your cutting machine is compatible.

What PPF materials can be used with WS ClearCut?

WS ClearCut is designed for use with Avery Dennison PPF materials.

Can I login on multiple devices?

Once installed on your computer the software will bind to that device. If you want to set it up on another computer you will need to contact us, and we'll then be able to unbind it so you can login on another device.

Who do I contact if I have a question about ClearCut or PPF?

Neil Manning and Michael Duffield are our William Smith PPF specialists, they're on hand to assist with any queries you may have. However, should they not be available of course you can contact the sales office.
Neil Manning – neil@williamsmith.co.uk
Michael Duffield – michael.duffield@williamsmith.co.uk